

Adelaide Central Market Authority Gift Card Terms of Use

These Terms of Use apply to all Gift Cards issued by the Adelaide Central Market Authority

Introduction

These Terms of Use govern your use of the Gift Card issued by the Adelaide Central Market Authority (ACMA). We recommend that you read these Terms of Use carefully before using the Gift Card.

If you have any questions or would like more information about the Gift Card, please call The Market Stall on 08 8203 7494.

Terms & conditions as specified on Adelaide Central Market Gift Card

The loaded value on the Gift Card is the amount specified in \$AUD which is redeemable for purchases at any Adelaide Central Market business through their eftpos facilities, at the Merchant's discretion. Minimum purchase value \$0.00. Merchant may increase this minimum at their discretion. No change will be given. Lost, stolen, damaged, or expired cards and funds are not replaced nor refunded. Card is not reloadable and expires 36 months from date of loading.



Agreeing to these Terms of Use

By using or attempting to use a Gift Card, or by making a transaction enquiry or exercising any right to redeem value loaded on a Gift Card, you:

- agree to be bound by these Terms of Use;
- agree to the Terms and conditions set out on the Gift Card
- warrant to us that you will comply with these Terms of Use and all applicable laws and that the Gift Card will not be used in any manner that is unlawful, misleading, deceptive, unfair or otherwise harmful to consumers; and

Where and what for can Gift Cards be used:

- Purchases at the Adelaide Central Market participating Traders as defined by the list of traders on the map available on adelaidecentralmarket.com website (Market Map - Adelaide Central Market: The City of Adelaide's premier food destination. Over 70 traders under one roof.)
- The website sets out the up-to-date information for each participating Trader as to where a Gift Card can be used.

No Gift Card can be used for:

- redeemable for cash
- purchases initiated by phone, email, post
- Service ATMs;
- bill payments, including credit card accounts and store accounts;
- purchases of gift cards
- purchases outside of the Adelaide Central Market

Activation

There may be a delay with the Gift Card activating in the system once loaded. During this delay, the Gift Card cannot be used for purchases or transaction enquiries.

Gift Cards are loaded at the Adelaide Central Market, at Stall R17 The Market Stall, at the time of purchase. The purchaser acknowledges there is a cost of \$2.65 per Gift Card purchased in addition to requested dollar amount to be loaded onto the Gift Card. The Gift Card can be loaded with any dollar amount between the minimum of \$10 and maximum of \$1000.

Access PIN

Your access PIN is simply our way of identifying you. It does not offer you any protection or security if your Gift Card is lost or stolen. Remember to treat your Gift Card like cash.

You are solely responsible for any loss caused by use of your Gift Card and access PIN by you or any other person, including any use not approved or contemplated by you.

You must notify us immediately by calling The Market Stall on 08 8203 7494 if you know or suspect any unauthorised use of your Gift Card.

Purchases with your Gift Card

Select goods or services at participating Traders and take them to the point of sale. The point of sale will instruct you to present and swipe your Gift Card, and then enter the access PIN. The transaction will be completed when the balance has reduced on your Gift Card. No change will be given. Any remaining card value can only be used in whole or part against future purchases.

The remaining Gift Card balance may be checked at any time via: Check My Card Balance - Cards4all

You agree that we can reduce the remaining card value by the value of all purchases of goods and services that are authorised by you.

Transactions are authorised by you by:

- presenting your Gift Card and entering your access PIN, or allowing an operator or other person to do so, at an electronic point of sale terminal at a participating Trader; or
- giving a participating Trader details of the Gift Card and authorising the transaction in some other way approved by that Trader. When you authorise a transaction:
- you are confirming that the transaction correctly represents the purchase price of the goods or services obtained; and
- you are agreeing to pay the amount of that transaction by the reduction of the remaining card value.

Purchases exceeding the Gift Card value

Your Gift Card may only be used to make purchases up to the remaining card value. If you wish to make a purchase for an amount that exceeds the remaining card value, you must pay the excess using another payment method.

No cash advances. You cannot obtain any cash advance with your Gift Card or redeem your Gift Card for cash.

Validity and expiry of Gift Cards

Your Gift Card will be valid for use until the expiry date (36 months from time of purchase). Any remaining card value that remains on a Gift Card after the expiry date will not be available for use. To check the expiry date and balance of your Gift Card, visit: <u>Check My Card Balance – Cards4all</u>

Lost or stolen Gift Cards

Treat your Gift Card like cash, lost or stolen Gift Cards will not be replaced or refunded.

Faulty or damaged Gift Cards

A Gift Card will only be reissued if it is proven to be faulty or damaged as a result of the production process or otherwise due to the fault of the Adelaide Central Market Authority or a Participating Trader.

Destruction of Gift Card with no value

Once the Remaining Card Value is completely used, destroy the Gift Card by cutting it in half diagonally. Your Gift Card cannot be reloaded.

FAQ's

Can I exchange my Gift Card

You cannot exchange your Gift Card.

Can I cancel my Gift Card

No, you cannot cancel your Gift Card.

Exchanging items purchased with a Gift Card

Goods that are purchased solely, or in part with a Gift Card may be exchanged or returned subject to the exchange and returns policy of each participating Trader.

Your Gift Card, your responsibility

You are responsible for the use and safety of your Gift Card. You are liable for all transactions on your Gift Card, except to the extent to which there has been fraud or negligence by us or by any of our employees.

Changes to Terms of Use

We reserve the right to change any of these Terms of Use at any time where the change is required:

- to add or remove Participating Retailers or where the Gift Card may be redeemed including but not limited to where a Participating Retailer ceases to carry on business
- to add or remove goods or services which may be purchased with the Gift Card;